



AGENDA
OUTAGE IMPROVEMENT ADVISORY COUNCIL
THURSDAY, MARCH 17, 2022
9:00 a.m. – noon
Location: Ben Hooks Central Library
3030 Poplar Avenue

Session #1 – Overview and Understanding of the Electric Distribution System

Mission/Purpose

To provide community-based input that will assist MLGW in assessing options to reduce electrical outage duration and frequency and to improve associated communications and awareness for customers and the public.

Facilitator: Brian Solsbee, Exec. Director, Tennessee Municipal Electric Power Association

- Welcome – **J. T. Young, President & CEO, MLGW/Doug McGowen, Chief Operating Officer, City of Memphis**
- Welcome and Introductions – **Brian Solsbee, Facilitator**
- Message from Mayor Strickland – **Doug**
- OIAT Scope and Objectives; MLGW Overview – **J. T.**
- Ground rules & protocols – **Brian**
- Initial team thoughts/Questions – **Brian and OIAT Team**
- Overview of electric power delivery; primary causes of outages & the restoration process – **Alonzo Weaver, SVP & Chief Operating Officer**
- **Break (as needed during presentation)**
- Team Q&A – **Brian**
- Closing thoughts – **Doug & J. T.**
- Wrap up & assignments for next meeting (Scheduled for Thursday, March 31st @ 9 a.m.; Ben Hooks Central Library) – **Brian**